

CommUNity

Autumn 2020 issue

The University of Worcester in your community



Welcome to the CommUNITY

The University works with our local community to help maintain a positive, harmonious environment for all that live, study and work here. Through this booklet, we hope to provide you with valuable information for those living in close proximity to the University's St John's Campus, whilst supporting our students to be considerate, respectful neighbours.

Unitots Nursery

Unitots Nursery is situated on the St John's campus and is an Ofsted registered nursery for babies aged 3 months up to school age children. It is available for community users, staff and students and is normally open Monday to Friday, 50 weeks of the year (excluding Bank Holidays, University closed days and staff training days). Achieving an 'Outstanding' Ofsted report on the last two inspections, it is set within a safe, stimulating, secure environment with access to a large outdoor play area including a forest school. Children are supported by a highly motivated and experienced staff team, providing high quality care and education. For more information, visit: www.worc.ac.uk/unitots

Grow your own

The University has an allotment on the St John's campus where the community can get involved in planting, maintaining, learning about plants and rewarding themselves with the produce they help create. If you are interested in cultivating the allotment please email k.boom@worc.ac.uk.



Supporting students in private accommodation

The Students' Union can support students by offering information and advice to students in all types of accommodation - whether there are issues with letting agents, landlords, neighbours or even housemates. For any issues during your tenancy contact the SU for advice: studentsunion@worc.ac.uk 01905 543210.



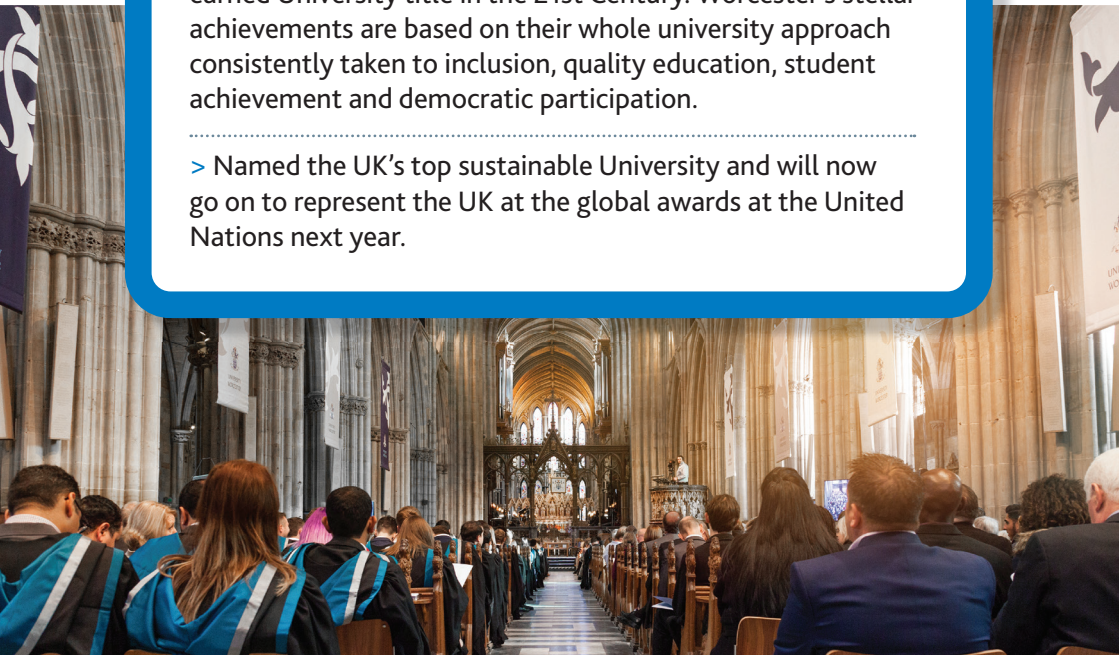
The University of Worcester:

> Shortlisted for the prestigious Times Higher Education (THE) Awards 2020 for the **University of the Year** for second year running. The THE awards celebrate the very best in UK Higher Education and its contribution to the wider society.

> The University has also been shortlisted for **Outstanding Contribution to Equality, Diversity and Inclusion**, Widening Participation or Outreach Initiative of the Year and the THE Datapoints Merit Award.

> According to the THE's own University Impact Rankings, Worcester is one of the UK's very best Universities for making an impact and the top ranked University in the world which earned University title in the 21st Century. Worcester's stellar achievements are based on their whole university approach consistently taken to inclusion, quality education, student achievement and democratic participation.

> Named the UK's top sustainable University and will now go on to represent the UK at the global awards at the United Nations next year.



Community

Community is more important than ever in the current situation. Understanding, compassion and sensitivity has helped us all, as neighbours have come together to support each through this difficult period. To help overcome any differences in lifestyles and to create a more cohesive and inclusive community, our tips may help.

Good Neighbour tips

Communication:

introducing yourself to your neighbours and committing to keeping those lines of communication open throughout the year will enable you to have conversations if any disagreements arise.

Consideration:

excessive noise and anti-social behaviour can be extremely detrimental to community cohesion and cause great stress and upset. Consider the impact your behaviour has on those living around you.

Presentation:

make sure household waste is placed in the correct bins and that bins are emptied regularly. Ensure that your parking is not causing an obstruction to drop down curbs, pavements or driveways.

Safety

Report any suspicious behaviour to the local Policing team via the University PCSOs or by calling 101. Always lock your front and back doors and make sure windows are secured when leaving the property.

Fire safety

Stay safe by:

- > Checking fire alarms at least once a month.
- > Don't leave cooking unattended.
- > Avoid cooking under the influence of alcohol.
- > Plan your escape route to ensure that you, your friends or your family can get out quickly and safely should the fire alarm sound.

Do not tackle fire yourself. Get out, stay out and call the Fire Brigade by dialling 999.





Working in partnership

The University works in partnership with a number of different agencies to enhance safety, inform students and respond to concerns from students and other residents about their quality of life in the community.

Community Accredited Security Officers

The University has a team of Security Officers who are able to attend off-campus properties in response to any concerns raised about noise, anti-social behaviour, safety or wellbeing relating to University students. They are available 24 hours a day, 7 days a week.

University Police Community Support Officers (PCSOs)

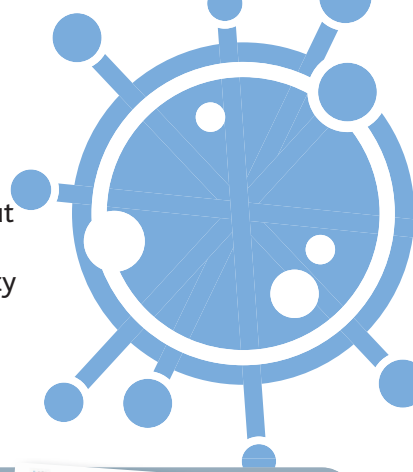
The PCSOs have extensive experience in liaising between members of the local community to encourage cohesion and to address any concerns that residents may have about students living in private accommodation or student behaviour in general. Representing both West Mercia Police and the University of Worcester, they would be happy to discuss any matters with you.

Worcestershire Regulatory Services

WRS are committed to working with the University and the PCSOs to formally resolve ongoing serious noise issues. WRS will investigate to determine whether a statutory noise nuisance exists and if so, will serve a noise abatement notice. Noise nuisance incidents actionable by WRS include (but are not limited to) noise arising from loud music, televisions or computer gaming, DIY and barking dogs. More information can be found on WRS website: www.worcsregservices.gov.uk

Covid

University staff and students have worked hard to prepare for the safest possible, socially distanced return to a blend of in-person study and online learning. For the most up to date information about COVID-19, frequently asked questions and how we can support each other to stay safe at the University and in the local community please visit:
www.worcester.ac.uk/coronavirus
www.worcester.gov.uk/coronavirus
www.gov.uk/coronavirus



Public Health Basics

- > It remains vital for us all to continue to wash our hands regularly for 20 seconds or use hand sanitiser
- > Keep your distance – 2 metres apart from anyone outside of your household.
- > When travelling on public transport, visiting shops, supermarkets, libraries, or indoors where social distancing may be difficult, please wear a face covering.



Follow the guidance

In these exceptional times, we are all aware that the government guidance, and the law, is changing rapidly and frequently, as the pandemic progresses and different approaches are required. We all share a responsibility to keep up to date with the latest developments, and to contribute as best we can to keeping ourselves and our community safe. Whether this is staying at home or looking out for your neighbour, remember - we are in this together!

For further information please visit: www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do

Face masks on campus

University campuses and buildings are open, although we are keeping external visitors to a minimum. We respectfully request that when visiting University buildings, staff, students and invited visitors that are able to, wear a protective face covering.





Rubbish and Recycling

The majority of the houses in St John's are provided with a bin collection service; a green one for recyclable waste and a black bin for rubbish that will go to landfill, which are collected on alternate weeks.

To find out more: www.worcester.gov.uk/recycling-waste/household-waste

For the exact day that your bins/ refuse bags will be collected, please check the Worcester City Council webpages: <https://selfserve.worcester.gov.uk/wccroundlookup/>

Your collection day may change when there is a bank holiday. Please check the following webpage for up-to-date information: www.worcester.gov.uk/bank-holiday-collections.

Don't forget that rubbish should only be placed outside of the property on the day of collection and bins should be taken in as quickly as possible after they've been emptied.

November 2020						
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December 2020						
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Green bin recycling
 Black bin landfill

To report a disturbance as it is occurring

University Security staff and PCSOs

Response available 24/7

Telephone: 01905 855000

Non-emergency Police:

Telephone: 101

To contact a representative at the University

Student Support and Wellbeing Service

Email: studentlife@worc.ac.uk

University Police Community Support Officers

Email: pcso@worc.ac.uk

Telephone: 01905 542629

Privacy notice

When you contact the University, we may ask you for your name, contact number and address. We are requesting this information from you in order to manage incidents involving students and to respond appropriately. We may also use the information for reporting and auditing purposes. For the same purpose we may share this information internally between colleagues in Student Services, Accommodation, Security and University Police Community Support Officers and in some instances, externally with the Police.

To report issues with rubbish and waste and ongoing noise issues:

Worcestershire Regulatory Services

Website: www.worcsregservices.gov.uk and

www.worcester.gov.uk/accumulation-of-rubbish-nuisance

Email: wrsenquiries@worcsregservices.gov.uk

Telephone: 01905 822799

