

Good morning

The existing Library Management System (LMS) is being replaced by a new system. Please read this email to see how you may be affected.

The **Go-Live date** has been set as **Thursday 18<sup>th</sup> July 2019**.

We are aiming to minimise the impact to service delivery as much as possible, but there will be some temporary disruption from Monday 15<sup>th</sup> July:

- Do not edit or add to [resource lists](#) from 15<sup>th</sup> July until advised.
- There will be no access to online accounts, reservations or renewals w/c 15<sup>th</sup> July. Loan dates have been extended until 22<sup>nd</sup> July to prevent fines from accruing during this period.
- Searching for [Books and other media](#) will be unavailable 15<sup>th</sup>-18<sup>th</sup> July.
- [Inter-library request applications](#) will be suspended 10<sup>th</sup> – 21<sup>st</sup> July.
- [SCONUL Access applications](#) will be suspended 13<sup>th</sup> – 17<sup>th</sup> July.
- There will be a limit of 9 renewals per book from 18<sup>th</sup> July. Renewals on current loans will be reset to zero so you will start with a clean slate.
- **Please note that Auto-renewals for University Staff will be temporarily suspended** and you will need to renew books at The Hive or online until advised otherwise.

For more details, please see our blog post <https://library.worc.ac.uk/blogs/20190709>

The new system will bring a number of benefits including an improved experience for customers with a modern user interface which is expected to improve search speed, as well as instant item availability (and ability to filter by availability) in the online library catalogue. Further enhancements are expected in the coming months. These include the introduction of online payments for library services and access to the catalogue from mobile devices. The re-procurement of the library management system has reduced licence fees by over 50%.

If you have any queries, please get in touch.

Best wishes

Judith

Dr Judith Keene MCLIP  
**University Librarian**  
Library Services  
University of Worcester  
01905 855239  
[www.worc.ac.uk/library](http://www.worc.ac.uk/library)

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