

Accommodation at Worcester Frequently Asked Questions

Applying

I've received my offer and made Worcester my firm choice on UCAS. How do I apply?

You will be sent a link to the accommodation portal by our admissions team. Your login details will be your university login.

I'm having trouble with Microsoft Authenticator. How do I fix this?

Make sure you're using a desktop or laptop to apply – sometimes mobile phones and tablets aren't compatible with our application software.

If you are still experiencing issues, contact our IT team on 01905 85 7500.

Worcester is my insurance choice. Can I apply?

Unfortunately, not. You'll only be able to apply if you have made Worcester your firm choice on UCAS.

Am I guaranteed accommodation in my first year?

Yes, you are, if you apply before the guaranteed accommodation deadline. For September 2025 entry, this is 30th June 2025.

Can I live with my friends?

Of course you can! When you apply, there is a box you can fill in requesting to live with friends. All you have to do is include your friend's names AND University of Worcester student ID numbers and we'll do our best to house you together. Remember though, your friends must do the same with your details.

It helps if you all apply at the same time too, as that makes it more likely that we'll be able to house you together.

I have a medical condition that means I need to have a certain standard of accommodation. What do I need to do?

There is a box that you can fill in on your application form where you can list any relevant medical conditions you may have that warrant you being assigned a certain standard of accommodation. You may already be in contact with the University's Disability and Dyslexia Team, but it's important you include this information on your accommodation application as well.

Depending on the nature of your condition, we may ask for a letter from your doctor to support your application – this can be emailed to accommodation@worc.ac.uk and will be kept confidentially for our records.

For applications with additional requirements - Am I guaranteed one of my three choices?

Although we guarantee accommodation to all first-year students, we don't guarantee a standard of accommodation – there is a degree of first-come first-served when the allocation process begins. However, the earlier you apply, the more likely you are to be given one of your three choices. It's also important to point out that the three standards you choose are NOT dealt with in any kind of preference order.

For applications with no additional requirements – Why can I not see the standard of accommodation I am looking for?

You will only be able to see rooms currently available to book. If you cannot see the standard of accommodation, you are looking for, this likely means that it is fully booked. Please select from the standards available to secure a room and email us to be added to a waiting list.

I've changed my mind about the accommodation I've applied for. Can I change my application?

Unfortunately, you're not able to make changes to your application but the accommodation team can do it on your behalf. All you need to do is drop us an email and let us know which of your choices you would like to change. We may need to add you to our waiting list if there are no rooms of that standard available at the time of asking.

I've chosen my room. What do I do now?

If you have self-selected a room, you will be prompted to pay your deposit and set up the payment plan, but you will not receive any confirmation as all the details you need are in your licence agreement. That's it! You're all done!

I've sent in my application with additional requirements. What do I do now?

That's it! You're all done! You'll get an email from us letting you know we've received your application. When we have found a suitable room for you, we will send an email with details about your offer.