



## **ResNet “Do’s and Don’ts” [version of 18/11/2011]**

### **Do:**

- Always use an anti-virus program when running a Microsoft Windows computer. You may choose whatever software you like (we recommend AVG in conjunction with Malwarbytes) but you must use one. Failure to do so might put your computer and other computers at risk, so we might have to disconnect you from the network if you aren't running anti-virus software.
- Consider using a firewall. This helps protect your Windows PC from other PCs on the network and on the Internet. Windows has a built-in firewall, or you might choose a third-party option such as Zone Alarm.
- Ask for help if you need it. Either visit User Services at the Peirson Building, or log a job on the student pages (<http://eris.worc.ac.uk/studentpages>), describe the problem you're having, ensuring you leave a contact number so we can get back to you.
- Do try to pick a good password, both for your computer itself and your student network login. A password of eight characters or more, using at least one number will protect your accounts from unauthorised use.

### **Don't:**

- Don't just expect all Internet Applications to work. Some are disallowed by policy. Please refer FAQ's for more information.
- Don't use wireless access points to share your ResNet access with other users, you will be shut down and not be reconnected until the wireless access point has been disconnected.
- Don't abuse your bandwidth. We monitor bandwidth usage and in extreme cases we will limit your downloading. Please be considerate and fair to other ResNet users, and don't over-download!
- Try not to leave your computer on when not you're not in. If you leave your computer on and networked, you leave it open to attack over the network and over the Internet by other users, hackers, Viruses and so on, and you're also wasting electricity.
- Please don't run more than one machine on a ResNet network connection, only one machine per connection is allowed. Use of network devices such as wireless access points, switches and so on is against the rules and may get you banned.

Use of the network for any illegal activity, including violation of Copyright, will result in disciplinary action. This also includes hacking, spamming, fraud, and spreading viruses. Please consult UW IT regulations at <http://www.worc.ac.uk/ils/documents/Regulations.doc>