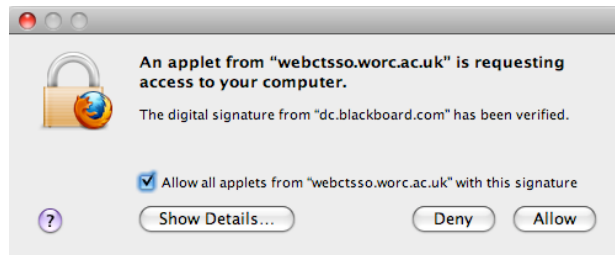


## Java FAQ

### Why is Java important?

Java enables many features of Blackboard to work. If Java is not installed you will be unable to use many of the Blackboard features needed to access your modules.

In order for Blackboard to use your Java installation, you must allow access to your computer. Just tick the “allow all applets” box the first time it appears on your computer.



### How Do I get Java?

You can install the latest version from the Java home page at <http://java.com>, and clicking on “Free Java Download”. Follow the onscreen instructions, and this will ensure you have the most up to date Java version.

JAVA + YOU,  
DOWNLOAD  
TODAY!

Free Java Download

[What is Java?](#) | [Do I have Java?](#) | [Need Help?](#)

### Do I have Java?

You can check to see if you have Java installed by visiting the Java home page at <http://java.com>, and clicking on the “Do I have Java?” link.

This will check which version you have installed, and prompt you to update old or missing versions as necessary.

#### Verifying Java Version

Congratulations!

You have the recommended Java installed (Version 6 Update 17).

If you want to download Java for another computer or Operating System, see all [Java downloads here](#).

To find out if Java is working on your system please visit:

[Test your Java Virtual Machine \(JVM\)](#)

## Is my Java working correctly?

You can check if your Java installation is working correctly by navigating to the following web page:

<http://java.com/en/download/help/testvm.xml>



If your applet is not displaying properly, please check these additional configurations.

1. [Enable Java through your Web browser](#)
2. [Enable Java through the "Java Plug-in Control Panel"](#)
3. [Clearing your Web Browser Cache](#)

If you are unable to perform any of the steps above due to an error, please reinstall Java. [Download and installation instructions](#)