

Section 5: OUR POLICIES AND PROCEDURES	
Policies and Procedures for conducting University Business	
Data Protection Scheme – information on requests for information	http://www.worc.ac.uk/dpfoi/index.htm
Freedom of Information – information on requests for information	http://www.worc.ac.uk/dpfoi/index.htm
Policies and Procedures	http://www.worc.ac.uk/dpfoi/index.htm
Procedures and Policies relating to Academic Services	http://www.worcester.ac.uk/registryservices/649.htm
Procedures and Policies relating to Student Services	
Recruitment and Admissions	http://www.worcester.ac.uk/registryservices/656.htm
Assessment of Students	http://www.worcester.ac.uk/registryservices/658.htm
Appeals and Complaints	http://www.worcester.ac.uk/registryservices/662.htm
Student Services (including Student Wellbeing)	http://www.worc.ac.uk/student/services/150.html
Procedures and Policies relating to Human Resources	
Personnel Policies	http://www.worc.ac.uk/personnel/649.htm
Diversity & Equality	http://www.worc.ac.uk/personnel/655.htm
Health & Safety	http://www.worc.ac.uk/personnel/657.htm
Procedures and Policies relating to Recruitment	
Recruitment and Selection policies and procedures	http://www.worc.ac.uk/personnel/765.htm
Job Vacancies	https://secure.worc.ac.uk/cgi-bin/personnel/login.pl

Code of Conduct for the Board of Governors	This information is available from the Assistant to the Registrar & Secretary
Estate Management	http://www.worc.ac.uk/facilities/
Complaints Policy	
Student Complaint Policy	http://www.worcester.ac.uk/registryservices/662.htm
Appeals covering requests for information and publication scheme	Contact Assistant to the Registrar
Records management and personal data policies	
Document retention guidelines	http://www2.worc.ac.uk/dpfoi/pdf/Retention_Schedule_s.doc
Data Protection policy	http://www2.worc.ac.uk/dpfoi/pdf/Code_of_Practice.pdf
Research Policy & Strategy	This information is available from the Head of the Graduate Research School